**REPORT FOR:** CABINET

| Date of Meeting:                | 18 July 2013   |
|---------------------------------|--|
| Subject:                        | Strategic Performance Report (Q4)  |
| Key Decision:                   | No   |
| <b>Responsible Officer:</b>     | Tom Whiting, Corporate Director of Resources   |
| Portfolio Holder:               | Leader of the Council and Portfolio Holder for<br>Business Transformation and<br>Communications, Finance, Performance,<br>Customer Service and Corporate Services,<br>Property and Major Contracts |
| Exempt:                         | No   |
| Decision subject to<br>Call-in: | Yes  |
| Enclosures:                     | Appendix 1 – Strategic Performance Report  |

# **Section 1 – Summary and Recommendations**

This report summarises Council and service performance against key measures and draws attention to areas requiring action.

#### **Recommendations:**

That

- 1. Portfolio Holders continue working with officers to achieve improvement against identified key challenges;
- 2. Cabinet note the report and identify any changes it wishes to see in future reports.



#### Reasons: (For recommendation)

1&2: To enable Cabinet to be informed of performance against key measures and to identify and assign corrective action where necessary.

# **Section 2 – Report**

#### Introductory paragraph

Cabinet on 9 September 2004 agreed to sit in the role of Performance Board on a quarterly basis and to receive the Strategic Performance Report. The report helps members to monitor progress against the Council's vision and corporate priorities and identify corrective action where necessary.

#### **Reporting Format**

The quarterly performance monitoring report at **Appendix 1**seeks to integrate a number of the Council's reporting and monitoring processes and provides:

#### Council wide progress in Quarter 4, 2012/13

- A summary of Council-wide and Directorate progress in Quarter 4, 2012/13 and an overall red/amber/green summary of progress against our Council Priorities
- A summary of progress with major projects in the Transformation Programme
- A summary of progress against the Council's Equality Objectives

#### Performance Summary: Achievement towards the Council Priorities

- Reporting against agreed Priority Actions for 2012/13 and the key performance indicators on the Corporate Scorecard
- An analysis of progress against each red indicator in the "key challenges" section

# Performance Summary: Internal actions to provide better service outcomes

• A summary of activities to improve our service to customers and our management of resources with an analysis of key challenges.

The Corporate Scorecard has been revised for 2013/14 to correspond to the Corporate Plan for the year and the form of report for quarter 1 onwards will be adjusted accordingly.

#### **Options considered**

None.

#### **Financial Implications**

The Financial Implications are set out in the Appendix to the report.

#### **Performance Issues**

The report deals in detail with performance issues.

#### **Environmental Impact**

There are no direct environmental implications arising from this report. However, each of the projects referred to in the report will have some environmental impact and this should be assessed to ensure that any decisions, taken in response to this report, do not have a negative impact on the environment and, where possible, positively contribute towards the Council's climate change strategy.

#### **Risk Management Implications**

The risks arising from the Performance Report will be measured through the Council's Corporate Risk Register.

#### **Equalities implications**

Any decisions driven by the actions taken in response to this report will need to be assessed through an Equalities Impact Assessment.

#### **Corporate Priorities**

The report deals with the delivery of all Corporate Priorities.

# **Section 3 - Statutory Officer Clearance**

| Name  | Steve Tingle   | X | on behalf of the<br>Chief Financial Officer |
|-------|----------------|---|---|
| Date: | 24 June 2013   |   |   |
| Name: | Jessica Farmer | x | on behalf of the<br>Monitoring Officer      |
| Date: | 8 July 2013    |   |   |

# **Section 4 – Performance Officer Clearance**

| Name: | Alex Dewsnap | X | Divisional Director |
|-------|--------------|---|---------------------|
|       |              |   | Strategic           |
| Date: | 18 June 2013 |   | Commissioning       |
|       |              |   |                     |

### Section 5 – Environmental Impact Officer Clearance

| Name:<br>Date: | Andrew Baker<br>19 June 2013 | X | on behalf of the<br>Corporate Director<br>Environment &<br>Enterprise |
|----------------|------------------------------|---|---|
|                |                              |   |   |

# Section 6 - Contact Details and Background Papers

**Contact:** Martin Randall, Senior Professional, Corporate Performance and Planning, 020 8424 1815

Background Papers: None.

Call-In Waived by the Chairman of Overview and Scrutiny Committee

#### NOT APPLICABLE

[Call in applies]